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# CPS Express

E-News for Child Passenger Safety Technicians

TOP NEWS

CEU RESOURCES

FOR INSTRUCTORS



SUBMITTED BY TABITHA STEGALL

JANUARY/FEBRUARY 2020

Recertification

## Top News

### New Team Cert Staff to Help You

The Safe Kids Certification program is delighted to introduce [Wardell](#) and [Sarai](#)! They are your first points of contact for all things related to the program, including help logging in, making a payment, helping you use the new online system and answering policy-related questions.

Wardell is the new Senior Customer Service Representative for the Certification program. With more than 15 years of experience in customer service and application processing, Wardell is known to many of you as the voice at the end of the 877 line. He began his journey with ProExam (formerly

PES) in the New York office back in 2004 as a customer service representative assigned to our program. He answered your calls and emails and processed payments for technicians and instructors. In 2010, Wardell received a promotion and became the new coordinator for the certification program where he helped mentor and train new ProExam hires on our system and policies. In 2019, he took the leap and moved to Maryland to join our Washington D.C.-based team. A brand new CPST, he remains passionate about keeping kids safe.

“In the beginning it was just about answering the phones and leaving, and years later it was about making a difference loving what I do,” said Wardell. “When I was thinking about the move to Washington I was a little nervous, but when I thought about all the years of talking to caregivers who wanted to get involved, technicians and instructors who volunteer in their community helping to keep kids safe and staying with an organization that is passionate and always thinking of ideas about child injury prevention, it was an easy decision for me.”

Sarai is our newest team member and has jumped right in, learning about the CPST program and becoming part of the CPS family. She has seven years of customer service experience and brings enthusiasm and new energy to the team. Sarai believes that children should be safe 24/7 and is ecstatic to be a part of an organization that encourages child injury prevention across the country and globally. Sarai looks forward to expanding her knowledge about the program and child safety as a new CPST.

“I recognize the huge impact CPS Technicians are making in lives of families. Even more than that, they positively make a difference in their communities. What CPSTs do is life changing,” Sarai says. “I look forward to being a positive asset to the Certification team.”

When you call (877-366-8154 or 202-803-4230) or [email](#), please help us welcome our newest Team Cert members!

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### **Give a Big Cheer for the New Year (and new website)!**

Hello, child passenger safety advocates. All of us at the National Child Passenger Safety Board are thrilled to invite you on a self-guided virtual tour of the Board's new website beginning on Jan. 3.

Go to [www.cpsboard.org](http://www.cpsboard.org) to start on your safety journey. From the get-go, you will note we're beginning the new year and the new decade with a new look. We hope you find that look to be fresh and clean and more eye-appealing than our old site. More importantly, we hope your user-experience is enhanced.

We've highlighted six areas of interest to instructors and technicians as well as parents and caregivers in the main navigation bar that sits on top of the homepage: Curriculum, Recertification, Award Nominations, Board Membership, Resource Center and Car Seat Safety. We've strived to put educational materials and child passenger safety resources at your fingertips, creating specific sections on the site for Technicians, Instructors and State Coordinators.

We've also provided a how-to guide for the National Digital Car Seat Check Form, stocked our Resource Center with tools to use for questions about

special transportation needs and pointed you in the direction of free traffic safety marketing campaign materials.

Your tour is not complete without a trip through the Board's archives. Learn how the Board was launched, meet current members of the Board and skim through a roll-call listing of past Board members. All of these men and women share at least one common bond: They are dedicated to keeping children safe.

The National Child Passenger Safety Board thanks all child passenger safety professionals for the work they do to keep children and families safe on the roads. We hope the new website will be a valuable resource in supporting you in your work!

Submitted by Ron Kremer, National Child Passenger Safety Board (Itasca, Ill.)

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### CPST Month 2020

Are you a tech who is attending the [Lifesavers Traffic Safety Conference](#) in Tampa this March? Come to the Certification table at the Safe Kids Worldwide booth and show us your current wallet card (on paper or on your phone/tablet) and you can pick up a limited-edition pin.



We look forward to seeing you there!

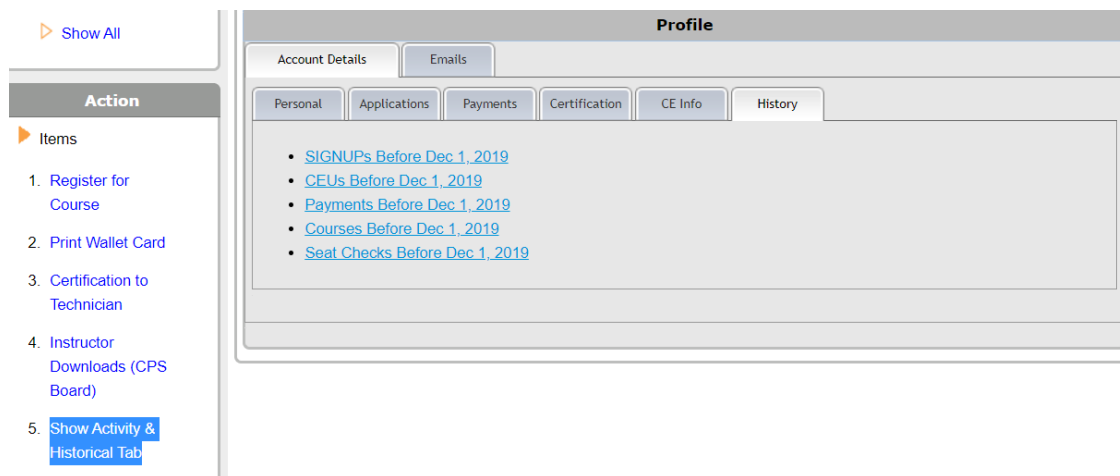
Submitted by [Kerry Chausmer](#), [Stephanie Heitsch](#) and [Debbie Landoskey](#), Team Cert (Washington, D.C., Port Orange, Fla. and Ormond Beach, Fla.)

## Where is my certification history?

Are you logged into your CPS online profile but can't find an old payment receipt, course history or recertification history?

To see your history, click on the action item Activity and History. Click on the History tab.

### EXAMPLE:



## Where Am I? I am a CPST but not on FIND A TECH

Have you searched for yourself (CPS Technician Last Name) on the [FIND A TECH](#) search only to see “0 results”? The FIND A TECH search only shows currently-certified CPSTs who also approved that their information could be public.

CPSTs can choose what information appears, from just name and state, to contact details. Log into your online profile and click on **Update Profile**. Under Posted Address, enter what you want to show in the search results. When you get to the Attributes page, check the “Permission to Post” box.



Post Address

**Posted Address:** If "Permission to Post" (below) is checked, this information may be found by the public when using the FIND A TECH search engine. If the box is not checked, you will not appear in any public search.

Copy from Mailing Address ▼Copy to Mailing Address ▲

CountryUSA▼

CompanyJustice League

Address Line 1123 DC Comics

Address Line 2Suite 400

City/TownMetropolis

State/ProvinceDC-District Of Columbia▼

Zip/Postal Code20037

◀ PrevNext ▶Save

Home

Account Details

Action

Items

1. Register for Course

2. Print Wallet Card

3. Pay Tech Proxy Fee

4. Pay Instructor Candidacy Fee

5. Show Activity & Historical Tal

Account

Update Profile

Change Username

Change Password

Welcome Diana Prince

Account Overview

Profile

SKID #	770053		
Name	Diana Prince		
Status	Certified Technician		
Affiliated To Org			
2nd Affiliated To Org			
Position Title	Superhero		
Company	Themyscira	Type	Non-profit
SK Coalition	Yes		

Contact Info

Primary Email	wonder@woman.org	Secondary Email	LassoOfTruth@woman.org
	202-555-1212	Cell Phone	202-555-1212
	202-555-1212		

Address

Mailing Address	123 DC Comics Suite 400 Metropolis, DC 20037  County: Washinton	Post Address	123 DC Comics Suite 400 Metropolis, DC 20037  County: Washinton
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Click HERE

Diana Prince
Update Individual Profile
#

Personal Information
Address
Attributes

Permission to Post

**Agreement to Post Name and Contact Information for Public Viewing:**

Safe Kids maintains a list of currently certified CPS technicians and instructors available for public viewing. Please indicate whether you agree to allow your information to be made available to the general public.

By agreeing, the only information that will be available is that which is listed in your profile under "Posted Address". If you chose not to allow your information to be posted, it may still be accessed by you, Safe Kids, NHTSA representatives, and other authorized administrators. View our privacy policy for more information.

☒ If the box is checked, you will appear on public FIND A TECH search.

Languages

☐ ASL
☐ Arabic
☐ Chinese
☒ English
☐ French
☐ German
☐ Italian
☐ Korean
☐ Polish
☐ Russian
☐ Spanish
☐ Tagalog
☐ Vietnamese
☐ Undeclared
☐ Other

Prev
Next
Save

You can change your posted information and whether or not you show up at all, any time.

Step-by-step instructions are on the [HOW TO](#) page.

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## Continuing Education Units (CEUs) explanation series: In-person/Workshop Sessions

Each month nearly 100 certifications are audited, and each month there are questions about what is required for an audit and what is needed for each category of CEUs. As a reminder, the [audit](#) will ONLY consist of the six (6) required Continuing Education hours regardless of which categories of CEUs you decide to complete (In-person/workshop sessions, Teleconferences, On-line/webinars, Newsletters/Manuals/Journals).

Did you know you do not have to be an instructor or even a technician to offer a CEU session? Simply ensuring the information given meets the "Improving CPS Technical Knowledge" criteria is all that is required. It is recommended that a [CPS CEU Preapproval Request Form](#) be submitted to ensure the topic and information meets the criteria. If you do not want to be the presenter, maybe you would like to coordinate a guest presenter such as a vehicle engineer to speak about new automotive technologies relating to CPS.

In-person/workshop sessions give participants the ability to directly interact with the presenter, ask questions and initiate open dialogue. That personal interaction often encourages other audience members to provide follow-up thoughts or questions leading to further discussion. During in-person presentations you can see and respond to people's reactions like facial expressions and body language as well as their tone of voice. In-person sessions also allow you to build relationships and expand your network of child passenger safety advocates to enhance your future communications.

In-person/workshop sessions can consist of a handful of people in a workshop or hundreds of people at a national conference session. Regardless of the setting there must be documentation of both the event/curriculum and attendance information. If the session meets the criteria of "Improving CPS Technical Knowledge" and was [pre-approved](#) by Safe Kids and issued an event ID number, then all you need to supply for your audit is proof of attendance (certificate of attendance, sign-in sheet or email from the organizer/instructor) with the event ID number. If the event was not pre-approved in addition to the attendance documentation, a copy of a detailed agenda, presentation outline or the presentation should also be submitted for your audit.

Are you interested in offering an update but don't know where to start?

Start simple with a [webinar watch party!](#) Feeling more adventurous? The CPS Board has a [CEU toolkit](#) with tools and resources to help you organize an update at a local car seat retailer.

**Note:** Fitting station and check-up events may NOT count toward in-person CEU sessions. They should be applied towards your Community Education requirement.

Please send any audit questions to [cpsaudit@safekids.org](mailto:cpsaudit@safekids.org).

Next Edition:      Teleconferences

Submitted by [Debbie Landoskey](#), Quality Assurance Specialist, Safe Kids Worldwide.  
(Ormond Beach, Fla.)

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**Webinars: Online, Accessible, Free**



With online technology, it is easy to connect with people across the globe any time we want. The benefits of providing online educational opportunities like webinars include flexibility, selection of the topic, timetable availability, cost effectiveness, interactivity and a better understanding of the content.

The webinars offered by State Farm, the National Child Passenger Safety Board and Safe Kids Worldwide offer all these benefits, plus much more. Car seat manufacturers, safety advocates and subject matter experts regularly share their knowledge with CPSTs through our webinars. In addition to earning CPS CEUs on our webinars, you can also watch webinars to complete your Community Education requirement. Either way, the knowledge shared gives us opportunities to learn and grow.

If you do join us for a live webinar, please note that all CPSTs watching a live webinar must watch at least 45 minutes to earn a CPS CEU or [CHES](#) credit. If you join late or must log off, do not enter the CEU in your online profile.

We hope you can join us for our upcoming webinars. The list is further down in the CPS Express. Our calendar of webinars is updated regularly on our [website](#) and [Facebook page](#).

If your schedule prohibits you from joining in on the live webinar, don't worry, most are archived on the [National Child Passenger Safety Board website](#). To earn a CEUs, technicians must carefully watch the recording and pass the corresponding quiz by answering eight out of ten questions correctly. Recent webinars include Baby Trend (CEU) and Microaggressions: A mini webinar on tiny insults and dismissals (Community Education).

Submitted by Stephanie Heitsch, Certification Associate, Safe Kids Worldwide. (Port Orange, Fla.)

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## **ReNEWal Testing Course: Changes and Updates**

Formerly certified CPST, whose certifications have expired, are eligible to take the one-day Certification Renewal Testing Course. In order to be eligible for this course, the student must have a CPS profile with a certification status of EXPIRED. There is no limit for how long ago their certification expired but they must be "ready to test".

The Renewal Testing Course changes will be effective the same date the newly revised curriculum is implemented for teaching, which is expected

February 1, 2020.

- The course includes NO review. Students should come ready to test.
  - As there is no review, a self-test can help assess readiness. Instructors may choose to interview potential students using this resource or by asking their own questions.
  - It is **recommended**, but not required, that the perspective student's CPST certification be expired less than one (1) year.
  - It is **recommended**, but not required, that the perspective student participate as a scribe at a car seat checkup event within the three months preceding the National CPST Renewal Testing Course.
- There is a 50-question written quiz. Though it is open-book, it is not easy.
- There are 4 skills evaluations.
  - Skills 4 is a checkup event or inspection station for at least 2-hours.

## SAMPLE AGENDA

8:00	Welcome and overview of the day
8:10	Written Quiz
9:30	Break
9:45	Skills Evaluation 1
10:45	Break
11:00	Skills Evaluation 2
12:45	Lunch
1:45	Skills Evaluation 3
2:30	Travel to checkup event
3:00	Skills Evaluation 4
5:00	Course completion and recap

After successfully completing this course, students will be recertified and able to provide both individual and group CPS education as currently certified CPSTS.

Submitted by the National Child Passenger Safety Board

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## Angel Ride Recall

Angel Guard Inc. is implementing a voluntary recall of all Angel Ride harnesses manufactured between July 12, 2019 and October 24, 2019. They are recalling these harnesses for a safety defect. If you have an Angel Ride Harness that was manufactured within the referenced time period, please contact [Meritt Manufacturing](#) or call 317-409-1048.

For information on transporting children with special healthcare needs, visit the Automotive Safety Programs [website](#).

- Download the latest [recall list from NHTSA](#)
- Sign up for car seat [recall alerts from NHTSA](#)

Submitted by Marsha French, National Center for the Safe Transportation of Children with Special Healthcare Needs (Indianapolis, IN)

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## National Highway Traffic Safety Administration Reports

The National Center for Statistics and Analysis (NCSA), an office of the National Highway Traffic Safety Administration, is responsible for providing a wide range of analytical and statistical support to NHTSA and the highway safety community at large.

### Estimate Motor Vehicle Traffic Crash Fatalities for the Holiday Periods of 2019 (DOT HS 812 823)

This research note provides a statistical forecasting of traffic crash fatalities for the holiday periods of 2019 and shows that the number of people who will have died in motor vehicle traffic crashes are: 594 for the Fourth of July (Wednesday, July 3, 2019 at 6 p.m. to Monday, July 8, 2019 at 5:59 a.m.), 448 for Labor Day (Friday, August 30, 2019 at 6 p.m. to Tuesday, September 3, 2019 at 5:59 a.m.), 454 for Thanksgiving (Wednesday, November 27, 2019 at 6 p.m. to Monday, December 2, 2019 at 5:59 a.m.), and 799 from Christmas to New Year's Day (Tuesday, December 24, 2019 at 6 p.m. to Thursday, January 2, 2020 at 5:59 a.m.). There are generally higher motor vehicle traffic crash fatalities during holiday periods due to increased travel time, more alcohol use, and excessive speed.

[Read the report](#)

### Driver Electronic Device Use in 2018 (DOT HS 812 818)

This Research Note describes the percentage of passenger vehicle drivers talking on handheld phones that increased from 2.9 percent in 2017 to 3.2 percent in 2018. The percentage of drivers speaking with visible headsets while driving decreased from 0.45 percent in 2017 to 0.35 percent in 2018. Drivers' visible manipulation of handheld devices increased from 2.0 percent in 2017 to 2.1 percent in 2018. Each of these year-to-year changes are not statistically significant. These results are from the National Occupant Protection Use Survey (NOPUS), which provides the only nationwide probability-based observed data on driver electronic device use in the United States. The NOPUS is conducted annually by NHTSA's National Center for Statistics and Analysis. The percentages in this research note are interpreted as the percentage of drivers nationwide at a typical daylight moment.

[Read the report](#)

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## CEU Resources

This section provides information on nationally available continuing education opportunities. We are not able to include information on state or local conferences, training or other technical updates if they cannot be made available nationally. This information is provided as a resource only. Events and activities listed here are not endorsed by Safe Kids Worldwide unless otherwise noted.

CPS Express CEU Corner Submissions: Please e-mail the necessary information (in the format below) to [Kerry Chausmer](#).

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### Conferences

#### [Safe Kids Gulf Coast's CPS Update 2020](#)

Biloxi, Ms.

January 8-10, 2020

#### [Safe Travel for All Children: Transporting Children with Special Health Care Needs](#)

Tampa, Fla.

March 13-14, 2020

## **Lifesavers National Conference on Highway Safety Priorities**

Tampa, Fla.

March 15 - 17, 2020

## **State Farm CPST Technical Update**

St. Petersburg, Fla.

March 18, 2020

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### **Online Courses**

A variety of webinars are available online and free of charge. [Learn more.](#)

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### **Upcoming Safe Kids Webinars**

- Troubleshoot to avoid problems: [Run a System Check](#)
- [Can I get credit for watching a webinar with a group?](#)
- [Can I use my smartphone?](#)

#### **Car Seat Manufacturer Update: Chicco**

Thursday, January 23, 2020

2:00 pm – 3:00 pm ET

[Register Now](#)

#### **Car Seat Manufacturer Update: Goodbaby International-Evenflo and Cybex**

Thursday, February 13, 2020

2:00 pm – 3:00 pm ET

[Register Now](#)

#### **Car Seat Manufacturer Update: Diono**

Tuesday, March 10, 2020

2:00 pm – 3:00 pm ET

[Register Now](#)

More webinars coming soon! Updates posted on [Facebook](#).

### **Upcoming non-Safe Kids Webinars**

#### **What's New with Diono?**

Tuesday, January 14, 2020

10:30 am – 11:30 ET

[Register Now](#)

### **What's New with Diono? (repeat)**

Thursday, January 16, 2020

2 pm – 3 pm EST

[Register Now](#)

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## **For Instructors**

### **The New Curriculum is Here!**

Please join us in celebrating the official release of the newly revised 2020 National Child Passenger Safety Technician (CPST) Certification Training curriculum! Instructor Guides will be mailed to instructors in early January. Instructors were sent new Instructor Guides (IGs) to the mailing addresses in their certification profiles (excluding PO Boxes) as of December 9, 2019. Instructions for downloading supporting materials, including a newly revised Instructor Prep Guide and Planning & Logistics Guide, will be sent to instructors via email in early January. These instructions will also be posted on [www.cpsboard.org](http://www.cpsboard.org).

The new curriculum should be used for certification courses beginning February 1, 2020. If any instructor team teaching during the month of February would like to use the 2014 curriculum, special permission can be obtained by written request to National CPS Certification. However, beginning March 1, 2020, all certification training courses will be taught using the 2020 curriculum.

In addition, the National Child Passenger Safety Board is launching a new website during the first week of January, which will host the new curriculum materials and supporting resources. Recorded webinars will be available for instructors to provide supplemental information about new activities and features of the 2020 curriculum, skills evaluations, and FAQs. Visit [www.cpsboard.org](http://www.cpsboard.org) to view the full list of webinars and check back regularly for new updates.

As always, the National CPS Board welcomes your feedback. After reviewing the new materials, and especially after instructors begin teaching the new curriculum, CPS professionals are encouraged to submit feedback via a materials feedback link on [www.cpsboard.org](http://www.cpsboard.org). Please use this link to submit



feedback so that all questions, suggestions and concerns are compiled and available for the National CPS Board to review. The format of the 2020 curriculum is based on feedback received from Instructors and Technicians since the release of the 2014 curriculum, and this process of including field feedback will continue as the national child passenger safety program moves forward.

Our thanks to all Child Passenger Safety Technicians and Instructors for the life-saving work that you do on the frontlines with families and caregivers. The National CPS Board looks forward to continuing and improving support of your efforts to keep children safe in and around vehicles!

Submitted by [The National Child Passenger Safety Board](#)

### **Obligation of ALL instructors**

Being a certified Child Passenger Safety Technician Instructor comes with greater responsibilities than just offering courses or reviewing seat checks. Each instructor has moral and ethical obligations to ensure all aspects of a CPS course and all interactions with technicians, other instructors and the community are within the National CPS Board [Code of Conduct](#). A great quote to live by is "Integrity is choosing your thoughts and actions based on values rather than personal gain" (Anonymous).

To ensure all CPST Instructors understand these responsibilities, Safe Kids Certification, in collaboration with the National CPS Board, has updated the [Policy and Procedures](#) and [website](#) to clarify what is expected of ALL instructors. In addition, the list of responsibilities has been added to the [Instructor Candidacy application](#).

## **Instructor Responsibilities**

The Lead Instructor (LI) has a range of responsibilities before, during and after the Certification and Certification Renewal Testing Courses.

### **During the course, the LI is responsible for:**

- Making sure the course roster accurately reflects all students and the instructor team, including instructor candidates, by the end of the first day of the course.
- Monitoring the course to be sure all policies and procedures are followed.

- Being present and attentive for the entire course. Should LIs discover that they cannot attend part of the course, designate different LIs and update the course profile accordingly.
- Teaching the course, along with other instructors. As the Certification and Certification Renewal Testing Courses have a national standardized curriculum, LIs must only use the slides provided by NHTSA and cannot edit them or make their own slides.
- Overseeing all quiz grading.
- Addressing requests for special student accommodations.

**Each Instructor is responsible for the course. This includes:**

- Being present and attentive during the course.
- Teaching the course according to the nationally standardized curriculum.
- Actively assuring all policies and procedures are followed. If any policy is not being followed, work with the Lead and the rest of the instructor team to correct it immediately. Contact Safe Kids Certification with any questions.

Any violation of the ethical and moral obligations of anyone on the instructor team may result in disciplinary actions against your Safe Kids CPS certification.

All courses are subject to auditing by the Quality Assurance Specialist.

Submitted by [Debbie Landoskey](#), Quality Assurance Specialist, Safe Kids Worldwide.  
(Ormond Beach, Fla.)

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## Questions? Comments? Concerns?

Safe Kids Worldwide  
CPS Certification  
1255 23rd Street NW, Suite 400  
Washington, D.C. 20037  
[cps.certification@safekids.org](mailto:cps.certification@safekids.org)  
Phone: 877-366-8154 (toll free)  
Fax: 202-393-2072

### Ideas and Article Submissions

Advocates and manufacturers are welcome to submit articles, or suggestions for articles, to the CPS Express!

Send your ideas and submissions to [kchausmer@safekids.org](mailto:kchausmer@safekids.org).

All submissions may be edited for content and length.

Policies and  
Procedures  
Manual

Code of Conduct

Customer Service  
Survey

Contact Us



[National CPS Certification Training](#) is a program of [Safe Kids Worldwide](#), which is the certifying body and responsible for managing all aspects of the program.

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